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Page 3 Viewing Documentation Approval Information and Compilation and. Publication NoticeSection I GeneralUsing theThank you. Page 13 area General Information. Accessing the c If the language screen appears, clickSoftware User's. Page 14 Recommended print media Chapter 1. How to find Scanning instructions 1 Viewing Documentation Macintosh 1. There are several ways you can scan. Page 15 Handling and using print media General Information. How to find Scanning instructions 1There are several ways you can scanControl panel overview 1. The MFC253CW, MFC255CW, MFC257CW and MFC295CN have the same control panel keys.Loading paper and c With both hands, gently press and slidePage 20 Scannable area Chapter 2Loading envelopes andLoading envelopes and postcards 2 b Put envelopes or postcards into theIf you have problems printing onPrintable area 2. The printable area depends on the settings in the application you are. Page 24 Sleep Mode Chapter 2. Acceptable paper and Recommended print media 2Page 25 Setting and changing the TX Lock password Loading paper and documents. Handling and using print Paper capacity of the output paperChoosing the right print media 2. Paper type and size for each operation 2. Paper Type Paper. Page 27 Loading paper and documents. Paper weight, thickness and capacity 2Loading documents 2You can send a fax, make copies, and scan. Page 29 using Groups Loading paper and documents. Using the scanner glass 2You can use the scanner. Page 30 Sending faxes using multiple settings Chapter 2. Scannable area 2. The scannable area depends on the settingsYou can turn the machine on and off by. Page 32 Real Time Transmission Chapter 3. Paper settings 3 Volume Settings 3. Paper Type 3 Ring Volume 3. To get the best print. Page 33 transmission General setup. Speaker Volume 3You can choose a range of speaker volume Saving Time 3LCD display 3 Sleep Mode 3LCD Contrast 3. Page 35 at end of conversation 4 Security features 4. TX Lock 4TX Lock lets you.<http://dioglasses.com/upload/camara-olympus-fe-340-manual.xml>

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Page 36 Ring Delay, setting Chapter 4. Turning TX Lock on 4Entering Fax mode 5Press Fax to enter. Page 39 Sending a FaxCancelling a Broadcast in Additional sendingContrast 5If your document is very light or. Page 42 FaxAbility Chapter 5. Dual Access Sending in real time for all faxes 5Overseas Mode 5 Sending a fax manually 5. If you are having difficulty sending a fax. Page 44 Viewing Caller ID List 6 Receiving a Fax 6. Receive modes 6. Choosing the Receive Mode 6. By default, your machine will automatically. Page 45 Distinctive Ring For Singapore and Hong Kong Receiving a Fax. Using Receive Modes 6Some receive modes answer automatically External TAD mode lets. Page 46 Viewing Caller ID List Chapter 6. Receive Mode settings 6. Ring Delay 6Page 47 connections Receiving a Fax. Fax Detect 6If Fax Detect is On 6. Fax Detect is. Page 48 recording OGM 7 Telephone and External devices 7. Voice Operations 7 Telephone Service for. Voice calls can be made either with. Page 49 from extension telephone Telephone and External devices. Page 50 changing Chapter 7. Registering the Distinctive Ring Caller ID 7Very Important! Caller ID is a telephone service. How Does the Caller ID Work 7 Viewing Caller ID List 7. The Caller ID. Page 52

setting up Chapter 7. Telephone Service for How Does FaxAbility Work 7. New Zealand 7Page 53 numbers Telephone and External devices. How to Turn FaxAbility OFF or ON 7The FaxAbility function is. Page 54 Reports Chapter 7. How Does the Caller ID Work 7Page 55 User Settings Telephone and External devices. Telephone Service for Registering the Distinctive RingSome CountriesCaller ID For Singapore and Viewing Caller ID List 7. Hong Kong 7Page 57 Telephone and External devices. Connecting an external When the TAD answers a call, the LCDTAD telephone. Page 58 Copy Chapter 7. Recording an outgoing External and extensionOperation from extension Using a cordless externalIf you answer a. Page 60 copies Chapter 7. Changing the remote codes 7.<http://www.bwawarszawa.pl/upload/camara-sony-dsc-h2-manual.xml>

If you want to use Remote Activation, youHow to Dial 8Page 62 Chapter 8. Storing numbers 8Page 63 brightness Dialling and storing numbers. Setting up groups for f Use the dial pad to enter a name for the. Page 64 paper 9 Printing Reports 9. Fax reports 9Fax Journal activity report 9You can set the machine to print a journal at. Page 66 SecureDigital Chapter 9How to copy 10Page 69 Print Index Thumbnails Making copies. Copy Options 10When you want to quickly change the copyChanging copy speed and To change the default setting, follow theTo enlarge or reduce the next copy follow the Making N in 1 copies or aSorting copies using the ADF Adjusting Brightness andYou can. Page 74 Print Date Chapter 10. Paper options 10Page 76 Understanding the Error Messages Printing photos from a memoryPage 77 from a PictBridge camera Printing photos from a memory card or USB Flash memory drive. Memory cards, USB Flash Please be aware of. Page 78 DPOF Printing Chapter 11. Getting started 11Firmly put a memory card or USB FlashHow to print from a Print Index Thumbnails. Page 80 Understanding the Error Messages Chapter 11Page 81 Printing photos from a memory card or USB Flash memory drivePage 82 Chapter 11Page 83 Printing photos from a memory card or USB Flash memory drive. Print Size 11This setting is. Page 84 Choosing a location Chapter 11. Date Print 11You can print the date if it is already. Page 85 To use the machine safely Printing photos from a memory card or USB Flash memory drivePage 86 Chapter 11. Understanding the Unusable DeviceError Messages 11Printing photos Depending on your camera some of thesePrinting Images 12 DPOF printing 12Printing photos Printing Images 12Understanding the. Error Messages 12. Once you are familiar with the types of errorsThe CDROM includes the Software User's c Click the heading you would like. Page 93 Section VIChoosing a location A. Put your machine on a flat, stable surface that is. Page 95 Safety and Legal. To use the machine safely A.

Please keep these instructions for later reference and read them. Page 96 If the machine becomes hot, releases smoke, or generates any strong smells, immediatelyPage 97 Important Safety Instructions Safety and Legal. When using your telephone equipment, basic safety precautions should always be followed toDO NOT touch the area shaded in the illustration. Doing this may cause injury. When moving. Page 100 Legal limitations for copying Important safety instructions APage 101 Trademarks Safety and Legal. IMPORTANTFor Your Safety A. To ensure safe operation the twopin plug or the threepin plug supplied. Page 102 printing Important Information for Australia A. Important safety instructions APage 103 Safety and LegalImportant Safety Instructions APage 106 scanning 27 This equipment is not capable, under all operating conditions, of correct operation at the higherPage 107 software Safety and Legal. Important Information for Some Countries A. Important Safety Instructions APage 108 Network 16 Unplug this product from the wall outlet and refer servicing to Authorized Service PersonnelPage 110 error messages on LCD Legal limitations for copying A. It is an offence to make reproductions of certain items or documents with the intent. Page 111 Unable to Clean Safety and Legal. Trademarks A. The Brother logo is a registered trademark of Brother Industries, Ltd. Brother is a. Page 112 Unable to Init. Troubleshooting and RoutineTroubleshooting B. If you think there is a problem with your machine, check. Page 113 Unable to Scan Troubleshooting and Routine Maintenance. Printing continued. Difficulty Suggestions. White horizontal lines appear in text Clean the print head. See. Page 114 Printing continued. Machine feeds multiple pages. Make sure the paper is loaded correctly in the paper tray.

See. Page 115 Transferring your faxes or Fax Journal report Troubleshooting and Routine Maintenance. Receiving Faxes. Cannot receive a fax Check the line cord connection. Difficulty Suggestions.

Custom features on a single line. Page 117 paper jam Troubleshooting and Routine Maintenance. Software Difficulties. Cannot install software or print. Run the Repair MFLPro Suite program. Page 118 Network Difficulties. Cannot print over the network. Make sure that your machine is powered on and is online. Page 119 replacing ink cartridges Troubleshooting and Routine Maintenance. Dial Tone detection B Telephone line interference B. When you send a fax automatically, by. Page 120 Error and maintenance messages B. As with any sophisticated office product, errors may occur and consumable items may need to. Page 121 Troubleshooting and Routine Maintenance. Error Message Cause Action. Cannot Detect You installed a new ink too quickly Take out. Page 122 Cleaning the outside of the machine Error Message Cause Action. Hub is Unusable. A Hub or USB Flash memory A Hub or USB Flash memory drive. Page 123 scanner Troubleshooting and Routine Maintenance. No Paper Fed The machine is out of paper or Do. Page 124 printer platen Error Message Cause Action. Unusable Device A broken device has been Unplug the device from the USB direct. Disconnect device. Page 125 print quality Troubleshooting and Routine Maintenance. Transferring your faxes or Fax Transferring the Fax Journal report to. Journal report B Documents can jam in the ADF unit. Page 127 checking ink volume Troubleshooting and Routine Maintenance. Printer jam or paper jam B Page 128 Shipping the machine f Using both hands, use the plastic tabs Page 131 Programming your machine Troubleshooting and Routine Maintenance Page 132 Cleaning the outside of the Page 135 Troubleshooting and Routine Maintenance. Cleaning the print head B Checking the print quality B. To maintain good print quality. Page 136 g The LCD asks you if you want to start Checking the print alignment B Checking the ink volume B You can check the ink that is. Page 138 How to reset the machine B Your machine is designed to be easy.

Page 142 To access the menu mode Menu Table C. The menu table will help you understand the menu selections and options that. Page 144 Main Menu Submenu Menu Selections Options Descriptions Page Setup Main Menu Submenu Menu Selections Options Descriptions Page. Page 146 General Main Menu Submenu Menu Selections Options Descriptions Page Page 147 Menu and Features. Main Menu Submenu Menu Selections Options Descriptions Page Page 148 Print media Main Menu Submenu Menu Selections Options Descriptions Page. Network menu Main Menu Submenu Menu Selections Options Descriptions Page Reports Setup on. Page 155 specifications Menu and Features. Entering Text C. When you are setting certain menu selections, such as the Station ID, you. Page 156 Interfaces D Specifications D. General D. Printer Type Inkjet. Print Method Mono Piezo with 94 1 nozzle Page 159 Network LAN Specifications. Fax D. Compatibility ITUT Group 3 Page 161 Specifications. Copy D Page 163 Specifications. PictBridge MFC295CN only D Printer D. Page 166 Interfaces D Computer requirements D Ink The machine uses individual Black, Yellow, Cyan and Magenta ink Page 169 Specifications. Network LAN DA Copy Options key copying Page 172 F H. Fax codes Help Page 173 N PictBridge Network Power failure. 131 Page 174 Reports. 54 Text, entering. 145 Page 176 Visit us on the World Wide Web. Download the You can print or view this manual from the CDROM at any time, please keep the CDROM in a convenient place for quick and easy reference at all times. Apple and Macintosh are trademarks of Apple Inc., registered in the United States and other countries. Windows Vista is either a registered trademark or a trademark of Microsoft Corporation in the United States and other countries. Calls must be made from within that country. For Customer Service In USA 1877BROTHER 18772768437 19013791215 FAX In Canada 1877BROTHER 5146854898 FAX In Europe Visit for contact information on your local Brother office.

Not available for DCP models, MFC253CW, MFC255CW, MFC257CW and MFC295CN. Black and White only. To use the Brother machine through a network, you need to configure the print server,

and set up the computers you use. If you are printing large files, such as multipage documents with mixed text and large graphics, you may want to consider choosing wired Ethernet for a faster data transfer. Not available for MFC253CW, MFC255CW and MFC257CW, or USB for the fastest throughput speed. This utility can search for Brother products on your network and view the device status from an easy to read explorer style window that changes color identifying the status of each device. This type of computer is often called a "Server" or a "Print Server". Its job is to control the printing of all print jobs. 1 Client computer 2 Also known as "Server". The access point can also act as a bridge or a gateway to a wired network. When the Brother wireless machine your machine is part of this network, it receives all print jobs via an access point. For more information, see Control panel setup on page 95. Configure the IP address See page 13 Configure the subnet mask See page 13. To set a password for, doubleclick the device you want to set a password. Click Control tab, and then click Change Password. Enter the new password. You can now change the print server settings. If you change the settings, you can upload them directly to the machine. Click the Start button, All Programs, Brother, MFCXXXX LAN, then Remote Setup where XXXX is your model name. We recommend that you use the Setup Wizard from the machine's control panel Network menu. By using this method, you can easily connect your machine to your wireless network. These security settings define the authentication how the device identifies itself to the network and encryption how the data is encrypted as it is sent on the network.

If you do not correctly specify these options when you are configuring your Brother wireless device, it will not be able to connect to the wireless network. Connected to a computer with an access point. Connected to a wireless capable computer without Connected to a computer with an access point an access point Confirm your wireless network setup method. Each wireless client communicates directly with each other. When the Brother wireless machine your machine is part of this network, it receives all print jobs directly from the computer sending the print data. Press a or b to choose Network Reset, press OK. Press 1 or a to reset and then press 1 or a to accept the change. The machine will restart automatically. You should see the SSID you wrote down earlier. If the machine finds more than one network SSID use a or b key to choose your network, then press OK. Verify your network settings collected in step a on page 28, then repeat step b to step i to make sure you have entered the correct information. If you are using a router that is using more than one WEP KEY enter the KEY used for the first WEP KEY. Press Menu. Go to step o. For information how to enter text, see Entering Text on page 154. To apply the settings, choose Yes. Verify your network settings collected in step a on page 31, then repeat step b to step o to make sure you have entered the correct information. If you are using a router that is using more than one WEP KEY enter the KEY used for the first WEP KEY. Press MENU. Verify your network settings collected in step a on page 34, then repeat step e to step i to make sure you have entered the correct information. If you are using a router that is using more than one WEP KEY enter the KEY used for the first WEP KEY. Press MENU. Please refer to the instruction manual that came with your access point. Please refer to the instruction manual that came with your access point. This will start the wireless setup wizard.

The LCD will show an 8 digit PIN and the machine starts searching for an access point for 5 minutes. The LCD will show an 8 digit PIN and the machine starts searching for an access point for 5 minutes. Try starting from d again. If the same message is indicated again, reset the machine back to the default factory settings and try again. For resetting, see Restoring the network settings to factory default on page 114. If you are going to connect your Brother machine to your network, we recommend that you contact your system administrator prior to installation. If you are using a router that is using more than one WEP KEY enter the KEY used for the first WEP KEY. Put the supplied CDROM into your CDROM drive. The opening screen will appear automatically. If the model name screen appears, choose your machine. If the language screen appears, choose your language. Choose With cable Recommended and then click Next. Read the Important Notice. Check the box after you confirm the wired setting is enabled, and then click Next. Choose the machine you wish to

configure, and click Next. If the list is blank, check if the access point and the machine are powered on, and then click Refresh. Then, click Refresh. The WEP key is case sensitive. If you encounter this failure, go to step d on page 50 and setup the wireless connection again. Press a or b to choose Network Reset, press OK. The machine will restart automatically. Press Menu, a or b to choose Network and press OK. Press a or b to choose WLAN and then press OK. Check the box after you confirm that you have completed the wireless settings, and then click Finish. You have completed the wireless network setup. Press a or b to choose Network Reset, press OK. The machine will restart automatically. Read the Important Notice. Check the box after you confirm the wireless setting is enabled, and then click Next. Follow the onscreen instructions.

Make sure to take note of all the settings such as the SSID or channel of your computer you will need them to return your computer back to its original wireless settings, and then click Next. If the list is blank, check if the machine is powered on, and then click Refresh. The Network Configuration page will be printed. The settings will remain unchanged if you click Cancel. Note If you want to manually enter the IP address settings of your machine, click Change IP Address and enter the necessary IP address settings for your network. The WEP key is case sensitive. If you encounter this failure, go to step e on page 63 and setup the wireless connection again. If you are going to connect your Brother machine to your network, we recommend that you contact your system administrator prior to installation. If you are using a router that is using more than one WEP KEY enter the KEY used for the first WEP KEY. Put the supplied CDROM into your CDROM drive. Doubleclick the MFLPro Suite icon on your desktop. Doubleclick Utilities. Doubleclick the Wireless Device Setup Wizard. Choose With cable Recommended and then click Next. Read the Important Notice and click Next. Choose the machine you wish to configure, and click Next. If the list is blank, check if the access point and the machine are powered on, and then click Refresh. Then, click Refresh. The WEP key is case sensitive. If you encounter this failure, go to step d on page 74 and setup the wireless connection again. Press a or b to choose Network Reset, press OK. The machine will restart automatically. Doubleclick the Wireless Device Setup Wizard. Choose Automatic install Advanced and click Next. Confirm the onscreen message and click Next. Press Menu, a or b to choose Network and press OK. You have completed the wireless network setup. If you would like to continue installing drivers and software necessary for operating your device, please choose Start Here OSX from the CDROM menu.

Press a or b to choose Network Reset, press OK. Choose Step by Step install Recommended and then click Next. Follow the onscreen instructions. Make sure to take note of all the settings such as the SSID or channel of your computer you will need them to return your computer back to its original wireless settings, and then click Next. Check the box after you confirm these settings. Check the box after you confirm the wireless setting, and then click Next. If the list is blank, check if the machine is powered on, and then click Refresh. The Network Configuration page will be printed. Note If you want to manually enter the IP address settings of your machine, click Change IP Address and enter the necessary IP address settings for your network. The WEP key is case sensitive. If you encounter this failure, go to step e on page 87 and setup the wireless connection again. This will prevent the print server from trying to obtain an IP address from any of these systems. To change the BOOT Method, use the machine's control panel, BRAdmin Light utility or Remote Setup. If it can find one, and if the DHCP server is configured to allocate an IP address to the machine, then the IP address supplied by the DHCP server will be used. If no DHCP server is available, then the machine will scan for a BOOTP server. If you have chosen a BOOT Method of Static, enter the IP address that you wish to assign to the machine check with your network administrator for the IP address to use. If you have chosen a method other than Static, the machine will attempt to determine its IP address using the DHCP or BOOTP protocols. If you are not using DHCP or BOOTP to obtain the subnet mask, enter the desired subnet mask. Check with your network administrator for the subnet mask to use. If you are not using DHCP or BOOTP to obtain the gateway or router address, enter the address you

wish to assign. If you do not have a gateway or router, leave this field blank.

This name is often referred to as a NetBIOS name; it will be the name that is registered by the WINS server on your network. Brother recommends the name BRNxxxxxxxxxxx for a wired network or BRWxxxxxxxxxxx for a wireless network where xxxxxxxxxxxx is your machine's Ethernet address up to 15 characters. It is used as a backup to the Primary WINS server address. Press OK to enter the second threedigit number. Repeat this step until you have entered the fourth threedigit number to complete the WINS Server address. It is used as a backup to the Primary DNS server address. If the Primary server is unavailable, the machine will contact the Secondary DNS server. Choosing Off means the IP address doesn't change, when the print server cannot obtain an IP address through the BOOT Method you have set. Press Network. For Wired Press Wired LAN. For Wireless Press WLAN. Press Network. Press WLAN. Press a or b to display WLAN Status and then press WLAN Status. The current wireless network status will be displayed; Active11b, Active11g, or Connection Failed. The display shows up to 32 characters of the SSID name. Press Menu. Press a or b to choose Network. Press Network. Press WLAN. Press a or b to display WLAN Status and then press WLAN Status. Press Comm. Mode. The current wireless network communication mode will be displayed; Adhoc or Infrastructure. Auto allows the print server to operate in 100BaseTX full or half duplex, or in 10BaseT full or half duplex mode by auto negotiation. You can fix the server link mode to 100BASETX Full Duplex 100BFD or Half Duplex 100BHD and 10BASET Full Duplex 10BFD or Half Duplex 10BHD. You can check your machines MAC address from the control panel. Press Menu. Press a or b to choose Network. Press OK. If you want to use the wired network connection, choose Wired LAN, and if you want to use the wireless network connection, choose WLAN. You can only have one network connection type active at a time.

The remote PC does not have to be connected to a network. If the model name screen appears, choose your machine. If the language screen appears, choose your language. The CDRom main menu will appear. Click Network Utilities or Advanced, then Network Utilities. A dialog box then appears which allows you to specify information such as the IP address, subnet mask and also the gateway address. Once run, the driver and its settings are automatically installed without any user intervention. Follow the onscreen instructions, and then click OK. Note Contact your administrator if you are not sure about the location and name of the printer on the network. Continue through the Wizard clicking Finish when complete. The printer is now ready. Mac OS X 10.5.x Turn on the machine by plugging in the power cord. From the Default Printer popup menu choose your model to set as the default printer. The printer is now ready. If, after reading this chapter, you are unable to resolve your problem, please visit the Brother Solutions Center at This chapter is divided into the following sections. Users who have administrator rights Click Continue. For users who do not have administrator rights Enter the administrator password and click OK. Click the General tab. Make sure that Off not recommended is selected. Verify that the IP address is correctly loaded into the print server. And make sure that no other nodes on the network have this IP address. For information on how to print the Network Configuration List, see Printing the Network Configuration List on page 115. For information how to reset to the default factory settings, see Restoring the network settings to factory default on page 114. If you have tried steps a to c above and it does not work, then reset the print server back to the default factory settings and try from the initial setup again. For information how to reset to the default factory settings, see Restoring the network settings to factory default on page 114.

Reset the print server back to its default factory settings and try again. For the information how to reset to the factory default settings, see Restoring the network settings to factory default on page 114. The Brother print server provides the following predefined services do a SHOW SERVICE command in the Brother print server remote console to see a list of available services Enter HELP at the command prompt for a list of supported commands. Enter a password if you have set it. Start the

CDROM installation menu program according to the Quick Setup Guide. If you have not configured the IP address, see Configuring your machine for a network with an Ethernet cable connection Not available for MFC253CW, MFC255CW and MFC257CW on page 10 first. Not available for DCP models. On connection to the network, the machine will automatically set the IP address and Subnet Mask to value appropriate for your network. Making corrections If you entered an incorrect letter and want to change it, use the arrow buttons to move the cursor under the incorrect character. Then press. Reenter the correct character. You can also insert letters by moving the cursor and entering a character. To enter a space in a name, press c twice between characters. Making corrections If you entered a letter incorrectly and want to change it, press d to move the cursor under the incorrect. If this package is used in a product, Eric Young should be given attribution as the author of the parts of the library used. This may take a few minutes, please do not try to click this button more than once. I can't find enough information in the paper manual. APPROVAL INFORMATION Brother advises that this product may not function correctly in a country other than where it was originally purchased, and does not offer any warranty in the event that this product is used on public telecommunication lines in another country.

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